SERVICE UPDATE

Swifts Creek Bush Nursing Centre

New Operating Hours

From 1 May 2026:

- Monday to Friday: 9:00am – 5:00pm (business hours)
- After-hours: SCBNC will no longer provide a service outside of business hours
- Hospital in the Home (HITH) and post-discharge care by prior arrangement
- Nurses will assist Ambulance Victoria during business hours when available

Why these changes are happening

- Staff Safety: Reducing fatigue
- Best Practice: Following industry guidelines
- Responsibility: Ensuring long-term financially viable care
- Sustainability: Growing our next generation of Bush Nurses

Accessing Care Outside Business Hours

Available 24/7 Free of Charge

- Victorian Virtual Emergency Department (VVED) Urgent Care
  visit www.vved.org.au or the VVED Telehealth Pod located at SCBNC
- Nurse-on-Call for Registered Nurse health care advice call 1300 60 60 24

In an emergency always call 000 for Ambulance Victoria

Our Commitment

Swifts Creek Bush Nursing Centre is committed to supporting our community's health and wellbeing by prioritising what matter most: safety, sustainability and responsibility – keeping reliable, high-quality bush nursing at the heart of Swifts Creek for generations to come.